



Health Sciences Association of Alberta (HSAA)

Gaining Long-Term Visibility & Efficiency *with AdminDroid*

Table of Contents

- 01 Introduction
- 02 The Challenge
- 03 The Solution
- 04 The Impact
- 05 Customer Experience
- 06 Conclusion

Customer profile

- Industry
Healthcare
- Location
Alberta, Canada
- Website
www.hsaa.ca
- Product Involved
Admindroid 365



Introduction

The Health Sciences Association of Alberta (HSAA) is a dedicated trade union representing health-care professionals across Alberta. Given its reliance on Microsoft 365 for communication and collaboration, HSAA needed a more efficient way to monitor user activity, assess mailbox usage, and maintain long-term visibility into its Microsoft environment.

Although Microsoft 365's built-in tools provided basic reporting, HSAA needed more in-depth insights to streamline audits, generate long-term reports, and automate updates for leadership.

To address these needs, HSAA adopted **AdminDroid**.

The Challenge

Overcoming Microsoft 365's Reporting Limitation

HSAA's IT team required detailed insights into Microsoft 365 activities but faced several key challenges

- ▶ **Inefficient Auditing Process**

Compliance and security oversight demanded a more structured approach to monitor user activity.

- ▶ **Lack of Automated Reporting**

Manually compiling reports for leadership was time-consuming and reduced efficiency.

- ▶ **Limited Reporting Timeframes**

Microsoft 365's default tools only allowed short-term data, which hindered the ability to track trends over time.

Without a centralized reporting solution, HSAA needed a better way to monitor long-term departmentwide usage trends and generate reports efficiently.

The Solution

Unlocking Long-Term Data & Automated Reporting with AdminDroid

HSAA integrated AdminDroid's advanced reporting and auditing features to tackle these issues. This approach improved their management of Microsoft 365.

Gaining Long-Term Visibility

Previously, Microsoft's short-term reporting constraints limited HSAA. With AdminDroid, they can

- ▶ Store historical data for long-term trend analysis.
- ▶ Run reports spanning extended periods to guide IT decisions.



"AdminDroid maintains a long term record data which allows us to run reports and trends over a longer period."



Chad Horchuk

Automating Departmental Insights for Leadership

HSAA's IT team no longer has to manually compile reports for leadership. AdminDroid's scheduled reports automatically deliver insights on:

- ▶ Departmental email usage – Helping teams balance workloads.
- ▶ Mailbox activity trends – Supporting efficient resource allocation.



"We run scheduled reports to leadership, providing them with insight into their departmental email usage patterns, which helps manage workloads for various teams. This functionality automates and simplifies tasks which improves our overall efficiency."



Chad Horchuk

The Impact

How AdminDroid Improved HSAA's IT Operations

Since implementing AdminDroid, HSAA has experienced substantial improvements in Microsoft 365 management:

- ▶ Better visibility into Microsoft 365 activities, improving IT decision-making.
- ▶ Seamless automation of reports to leadership eliminates the need for manual reporting.
- ▶ Long-term data access for analyzing trends and making proactive adjustments.

Customer Experience

Smooth Adoption & Exceptional Support

HSAA discovered AdminDroid through an online recommendation on social media. They described the integration process as 'very easy', with the platform running smoothly for several years. The IT team quickly adapted, incorporating AdminDroid into their workflow without disruptions.

Additionally, HSAA rated AdminDroid's support a perfect 10/10 for responsiveness and effectiveness, appreciating the prompt and helpful responses that ensured their questions were always addressed.



"Yes, very easy and has been working without issue for several years."



Chad Horschuk




Conclusion

Smarter Way to Manage Microsoft 365

For the Health Sciences Association of Alberta, AdminDroid has become an essential component for Microsoft 365 management. It extends visibility and delivers long-term insights into their environment. Automated reports and detailed trend analysis allow HSAA to track departmental usage and user activity with ease, giving leadership the clarity they need to balance workloads across teams.

By eliminating manual reports and providing audit-ready data, HSAA's IT team can now focus on strategic tasks instead of daily M365 monitoring. With AdminDroid evolving consistently, HSAA remains confident in its capacity to keep an eye on things and adjust to the changing needs of their Microsoft 365 environment.






Alerting


Delegation


Usage & Adoption


Auditing


Insights


Reporting


Compliance



Deep Insights Suites



Reminders & Follow-ups


Actions


Automation


Active Directory Management


Governance Portal


360 Visibility Explorer



Our mission is to solve everyday challenges of IT admins and save their time. We strive to provide admin-friendly software with a user-friendly interface, at a budget-friendly pricing. Try AdminDroid, and you'll love how it simplifies your Microsoft 365 management! For a live demonstration of our flagship tool, AdminDroid Microsoft 365 Reporter, visit below

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